

Format for Investor Complaints Data for period 2021-2022

Complaints received for month of January 2022

S.no	Received from	Carried forward from last month	Received during month	Total Pending	Total Resolved	Pending at the end of the month	Average Resolution on Time
1	Investor	Nil	141	59	82	59	2-5 days
2	SEBI (Scores)	Nil	0	0	0	0	2-5 days
3	Exchange	Nil	2	0	2	0	2-5 days
4	Other Sources	Nil	2	0	2	0	2-5 days
Total			145	59	86	59	

Trend of monthly disposal of complaints (January 2022)

S.no	Month	Carried forward from previous month	Received	Resolved	Pending
1	Jan-22	Nil	141	82	59

Trend of annual disposal of complaints*

S.no	Year	Carried forward from previous years	Received during the year	Resolved during the year	Pending at the end of the year
1	2017-18	1	20	19	Nil
2	2018-19	1	40	39	Nil
3	2019-20	1	13	12	Nil
4	2020-21	1	28	27	Nil
5	2021-22**	1	59	58	Nil
	Grand Total		160	155	

* considered greivance through Exchnage and SEBI.

**Upto December 2021.